



Community Benefit Report

Fiscal Year 2018-2019 (July 1, 2018 – June 30, 2019)

ABOUT US

The Hospital Authority of Miller County (HAMC) operates Miller County Hospital, a twenty-five (25) bed acute care facility, Miller Nursing Home, a one-hundred seven (107) bed long-term care facility, Calhoun Nursing Home, a sixty (60) bed long-term care facility, Miller County Medical Center, a rural health clinic, and Robert E. Jennings Medical Clinic, a rural health clinic.

Miller County Hospital

Miller County Hospital has been serving Colquitt, Georgia residents since 1957. This 25-bed, critical access not-for-profit hospital was named "The Hospital of the Year" in 2000, and 2015 by HomeTown Health. This hospital offers a full range of inpatient and outpatient services to the residents of Colquitt and surrounding areas. The hospital accepts Medicare, Medicaid and all commercial insurances. Miller County Hospital is dedicated to delivering quality care for Southwest Georgia residents. This philosophy is upheld throughout the facility. It is evident in our professional staff of physicians, nurses and other healthcare workers that provide care beyond the patients' expectations.

Miller Nursing Home

Miller Nursing Home is a Medicare and Medicaid approved 107 bed licensed long-term care facility; we also house a separate 60-bed ventilator-dialysis unit. Our nursing home shares a campus with a 25-bed critical access hospital that can offer residents immediate access to diagnostic and acute care services. If a resident requires rehabilitation after an illness, a multi-disciplinary team of experienced staff develops a custom plan to help meet the patient's goals.

The multidisciplinary team at Miller Nursing Home includes board-certified physicians; mid-level providers, RNs, wound care specialists, a dietician, LPNs, CNAs; respiratory, speech, physical, and occupational therapists. We set goals supporting each resident's needs, following acute illness or injury or initial admission from home.

Our facility received a 5-Star rating from the Centers for Medicare and Medicaid Services, which

is their highest rating. This status indicates "much above average" on their scale and takes into account health inspections, staffing, and quality measures.

Calhoun Nursing Home

Calhoun Nursing Home is a 60-bed, hospital-based skilled facility operated by the Hospital Authority of Miller County. Located in Edison, Georgia, our team delivers hometown hospitality to each resident who calls our facility home. Staff members strive to provide a safe, home-like environment as well as skilled services to our residents. Our facility received a 5-Star rating from Centers for Medicare and Medicaid Services which indicates "above average" on their scale. CMS ratings take into account health inspections, staffing, and quality measures.

Miller County Medical Center

Miller County Medical Center provides medical care to pediatrics and adults, including women's health. Our physicians and staff enjoy the long-term relationships we develop with our patients; we provide personalized care to each patient, taking the full picture of health goals and concerns into consideration.

Robert E. Jennings Medical Clinic

Our clinic provides the family medical care you need in Arlington! The providers and staff deliver warm, personal service to each and every patient.

OUR MISSION

In our continuing effort to enhance the quality of life for the communities we serve, the Hospital Authority of Miller County commits to the delivery of superior, safe, cost-effective healthcare through education, prevention, diagnosis, and treatment

AT A GLANCE¹

Indigent Care²: \$46,929

Charity Care: \$0

Bad Debt: \$1,763,020

¹ Information derived from the 2018 HAMC Hospital Financial Survey submitted July 25, 2018. The 2019 HAMC Hospital Financial Survey report and data was not yet available at the time of publication of this report.

² The Georgia Department of Community Health's Office of Health Planning defines an indigent patient as a patient who is income tested and found to be at or below 125% of the Federal Poverty Guidelines. The Hospital Authority of Miller County established a more encompassing threshold of at or below 200% of the Federal Poverty Guidelines.

Total Gross Indigent/Charity Care by County of Residence

| COUNTY OF RESIDENCE | NUMBER OF VISITS | CHARGES FOR VISITS |
|----------------------------|-------------------------|---------------------------|
| Berrien | 1 | \$15 |
| Calhoun | 30 | \$21,529 |
| Decatur | 5 | \$2,733 |
| Early | 12 | \$8,022 |
| Miller | 78 | \$14,368 |
| Seminole | 4 | \$262 |
| Total | 130 | \$46,929 |

FINANCIAL ASSISTANCE/CHARITY CARE

HAMC does not discriminate against any person on the basis of age, sex, race, color, creed, national origin, or disability in admission, treatment, or participation in its programs, services and activities.

All patients are treated equally with respect to charges, bed assignments, and medical care, regardless of ability to pay. We provide care without charge, or at discounted rates, to patients who meet certain criteria based on our Financial Assistance Program and policy.

In Fiscal Year 2017-2018, HAMC provided \$46,929 in indigent and charity care to patients within six local counties.³ Although the Georgia Department of Community Health's Office of Health Planning defines an indigent patient as a patient who is income tested and found to be at or below 125% of the Federal Poverty Guidelines, the Hospital Authority of Miller County exceeded this requirement and established a threshold for a person's total household income of at or below 200% of the Federal Poverty Guidelines to establish eligibility for indigent care. This allows HAMC to provide indigent care to an expanded population within the community.

Uncompensated care, including indigent care, charity care, and uncollected accounts for Fiscal Year 2017-2018 represented \$1,809,949.

COMMUNITY BENEFIT OPERATIONS

HAMC performs a Community Health Needs Assessment every three years. This was last completed in 2019, and the report is available on the HAMC website. The assessment provides input from the community and insight into the greatest challenges facing the local community. The Community Health Needs Assessment also includes a resource listing with contact information for various national and local resources for members of the community.

³ Information derived from the 2018 HAMC Hospital Financial Survey submitted July 25, 2018. The 2019 HAMC Hospital Financial Survey report and data was not yet available at the time of publication of this report.

COMMUNITY HEALTH OUTREACH

HAMC provided many free opportunities for community health screenings and education.

July 2018 – HAMC sponsored and presented at the Colquitt Miller County Chamber of Commerce Meeting to discuss a grant that Miller County Hospital received. The presentation also encouraged members to manage chronic disease processes, find a primary care physician. Members were also educated about health screenings available at health fairs, Miller County Hospital emergency room renovations, and Mental Health Collaboration with Aspire Behavioral Health. This lunch provided the opportunity to educate members about projects at the hospital, but also about ways to better manage their health.

November 2018 – Miller County Hospital conducted a Health Fair at a local store in Colquitt, GA. The services were free and open to the public and included blood pressure checks, glucose screenings, fitness tests, and flu shots.

February 2019 – HAMC encouraged employees to support the American Heart Association “National Wear Red Day” to wear red shirts and educate friends, family, and community members about heart disease awareness.

March 2019 – Miller County Hospital participated in a health fair that was free and open to all Miller County residents at a local church in Colquitt, GA. There was also a blood drive and free dental clinic at this event. This clinic provided free screenings with tests such as blood pressure, glucose, vision, hearing, PSA for men, hemoglobin, colon cancer, HIV tests, and breast exams. Additionally, members of the public who attended were provided free education on topics such as smoking cessation, diabetic and nutrition education, and annual wellness education.

March 2019 – Miller County Hospital conducted an employee health fair. Employees had the opportunity to have screenings such as cholesterol checks including LDL and triglycerides, A1C checks, thyroid checks, vision & hearing screening, and BMI calculation. Dietician counseling and smoking cessation materials were also available for employees.

May 2019 – Miller County Hospital participated in a health fair that was free and open to the public at a local store in Colquitt, GA. There was also a blood drive at this event. The services offered included total blood work including A1C checks, PSA checks for men, and thyroid screening.

June 2019 – HAMC sponsored the Camp of Champs basketball group to allow students to participate in a basketball camp designed to encourage physical activity, encourage and motivate students, and build character.

COMMUNITY PARTNERS

HAMC has partnered with several community organizations to provide additional resources to the community members. Additionally, HAMC has partnered with several colleges and universities to allow students to complete their clinical rotations at our facility and also supports nursing and respiratory programs and students.

Andrew College

Abraham Baldwin Agricultural College (ABAC)

Southern Regional Technical College (SRTC)

Wallace College

Darton/Albany State University

Miller County School System

Touchstone Dual Diagnosis Rehabilitation Program

Aspire Behavioral Health and Developmental Disability Services (BHDD)

Spring Creek Health Care Cooperative

EDUCATION OUTREACH

HAMC is committed to educational outreach and supporting schools from elementary school through college. HAMC has contracted to provide books for elementary students at Miller County Elementary School and Southwest Georgia Academy to encourage students to read and to encourage family involvement with reading and education. The book teaches students about each of the four seasons with science information such as what to expect during the different seasons relating to temperatures, weather, agriculture, plants, animals. The book also teaches students about colors and holidays. HAMC employees also volunteer their time to read to students at local elementary schools.

HAMC supported the Miller County Sheriff's Office and the Miller County Schools by contributing to the CHAMPS program (Choosing Healthy Activities and Methods Promoting Safety). This program, directed to fifth graders, encourages drug and alcohol-free activities and teaches kids about internet safety, bullying, vehicle safety, and the importance of using seat belts.

Additionally, HAMC held a Student Career Fair in Spring 2019, and is also planning career fairs for middle and high school students in the future.

LOCAL ECONOMIC IMPACT

HAMC is the largest employer in Miller County and employed 541 people from the local community and surrounding areas as of June 30, 2019.

OUR COMMITMENT

The Hospital Authority of Miller County is committed to delivering quality healthcare to all of the residents in our community.